



**Customer:**  
Automation Anywhere

**Industry:**  
Partner Professional Services

**Size:**  
1,000 – 9,999 employees

**Country:**  
United States

**Products and services:**  
Microsoft Azure  
Azure Cognitive Services  
Computer Vision  
Form Recognizer  
Optical Character Recognition

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“We use Form Recognizer and Computer Vision to extract the data and pass it to IQ Bot. Then we use IQ Bot to decipher the doctor’s handwriting and populate the correct fields in the database, saving time and ensuring accuracy.”

—Shobhana Viswanathan, Global Director of Business Development, Microsoft Alliance, Automation Anywhere

**Situation:**

To treat COVID-19 patients, inform the United Kingdom’s response to the pandemic, and support the World Health Organization effectively, healthcare providers must manually process tens of thousands of COVID-19 test forms daily.

**Solution:**

To accelerate form processing and free up doctors to spend more time delivering vital patient care, Automation Anywhere built a tailored, autonomous form-processing AI bot for one healthcare provider to use for free for the duration of the crisis.

**Impact:**

The healthcare provider can automatically process COVID-19 test forms faster, with more than 95 percent accuracy, enabling frontline staff to focus on patient care and deliver rapid testing and diagnosis.